

Coverage Period: Beginning On or After 7/1/2023

Custom Access+ HMO Facility Coinsurance 40-40%

Coverage for: Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit http://www.bscabook.com/W0054168

M0026400EOC COI202107.pdf or call 1-855-256-9404. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1-866-444-3272 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0.	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and services listed in your complete terms of coverage.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other deductibles for specific services?	Yes. Prescription drugs \$150 per individual. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,500 per individual / \$7,000 per family for participating providers.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	<u>Copayments</u> for certain services, <u>premiums</u> , and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>blueshieldca.com/fad</u> or call 1-855-256-9404 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in the plan's</u> network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider for the difference between the <u>provider's charge and what your plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before you get services</u>.</u></u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical		What You Will Pay		Limitations Expontions 2 Other	
Event	Services You May Need	Participating Provider	Non-Participating Provider	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	(You will pay the least) \$40/visit	(You will pay the most) Not Covered	None	
If you visit a health	Specialist visit	Access+ Specialist: \$50/visit Other Specialist: \$40/visit	Not Covered	Self-referral is available for Access+ Specialist visits.	
care <u>provider's</u> office or clinic	Preventive care/screening /immunization	No Charge	Not Covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab & Path: No Charge X-Ray & Imaging: No Charge Other Diagnostic Examination: No Charge	Lab & Path: Not Covered X-Ray & Imaging: Not Covered Other Diagnostic Examination: Not Covered	Preauthorization is required. Failure to obtain preauthorization may result in non-payment of benefits. The services listed are at a freestanding location.	
	Imaging (CT/PET scans, MRIs)	Outpatient Radiology Center: No Charge Outpatient Hospital: No Charge	Outpatient Radiology Center: Not Covered Outpatient Hospital: Not Covered	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.	
If you need drugs to treat your illness or condition More information about	Tier 1	Retail: \$15/prescription; deductible does not apply Mail Service: \$30/prescription; deductible does not apply	Retail: Not Covered Mail Service: Not Covered	Preauthorization is required for select drugs. Failure to obtain preauthorization may result in non-	
prescription drug coverage is available at	Tier 2	Retail: \$30/prescription Mail Service: \$60/prescription	Retail: Not Covered Mail Service: Not Covered	payment of benefits. Retail: Covers up to a 30-day supply; Mail Service: Covers up to a 20 day.	
blueshieldca.com/ formulary	Tier 3	Retail: Not Covered Mail Service: Not Covered	Retail: Not Covered Mail Service: Not Covered	Mail Service: Covers up to a 90-day supply.	

^{*} For more information about limitations and exceptions, see the plan or policy document at www.bsca.com/policies/W0054168-M0026400EOC COI202107.pdf.

Common Madical		What You Will Pay		Limitations Everytions 9 Other
Common Medical Event	Services You May Need	<u>Participating Provider</u> (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Tier 4	Retail and Network Specialty Pharmacies: 20% coinsurance up to \$200/prescription Mail Service: 20% coinsurance up to \$400/prescription	Retail: Not Covered Mail Service: Not Covered	Preauthorization is required. Failure to obtain preauthorization may result in non-payment of benefits. Retail and Network Specialty Pharmacies: Covers up to a 30-day supply; Specialty drugs must be obtained at a Network Specialty Pharmacy. Mail Service: Covers up to a 90-day supply.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Ambulatory Surgery Center: 40% coinsurance Outpatient Hospital: 40% coinsurance	Ambulatory Surgery Center: Not Covered Outpatient Hospital: Not Covered	None
	Physician/surgeon fees	No Charge	Not Covered	
	Emergency room care	Facility Fee: \$100/visit Physician Fee: No Charge	Facility Fee: \$100/visit Physician Fee: No Charge	None
If you need immediate	Emergency medical transportation	\$100/transport	\$100/transport	This payment is for emergency or authorized transport.
medical attention	<u>Urgent care</u>	\$40/visit	Within <u>Plan</u> Service Area: Not Covered Outside <u>Plan</u> Service Area: \$40/visit	None
If you have a hospital stay	Facility fee (e.g., hospital room)	\$100/admission + 40% coinsurance	Not Covered	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.
	Physician/surgeon fees	No Charge	Not Covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit: \$40/visit Other Outpatient Services: No Charge Partial Hospitalization: No Charge Psychological Testing: No Charge	Office Visit: Not Covered Other Outpatient Services: Not Covered Partial Hospitalization: Not Covered Psychological Testing: Not Covered	Preauthorization is required except for office visits. Failure to obtain preauthorization may result in non-payment of benefits.

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Common Medical Event	Services You May Need	Participating Provider	Non-Participating Provider	Limitations, Exceptions, & Other Important Information
Event		(You will pay the least)	(You will pay the most)	important information
	Inpatient services	Physician Inpatient Services: No Charge Hospital Services: \$100/admission + 40% coinsurance Residential Care: \$100/admission + 40% coinsurance	Physician Inpatient Services: Not Covered Hospital Services: Not Covered Residential Care: Not Covered	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.
	Office visits	No Charge	Not Covered	
If you are pregnant	Childbirth/delivery professional services	No Charge	Not Covered	None
	Childbirth/delivery facility services	\$100/admission + 40% coinsurance	Not Covered	
	Home health care	\$40/visit	Not Covered	Preauthorization is required. Failure to obtain preauthorization may result in non-payment of benefits. Coverage limited to 100 visits per member per calendar year.
Mary wood holy	Rehabilitation services	Office Visit: \$40/visit Outpatient Hospital: \$40/visit	Office Visit: Not Covered Outpatient Hospital: Not Covered	None
If you need help recovering or have other special health needs	Habilitation services	Office Visit: \$40/visit Outpatient Hospital: \$40/visit	Office Visit: Not Covered Outpatient Hospital: Not Covered	INOLIG
Hecus	Freestanding SNF: 40% coinsurance	Hospital-based SNF: 40%	Freestanding SNF: Not Covered Hospital-based SNF: Not Covered	Preauthorization is required. Failure to obtain preauthorization may result in non-payment or penerits. Coverage limited to 100 days per member per benefit period.
	Durable medical equipment	50% coinsurance	Not Covered	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.

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Common Medical		What You Will Pay		Limitations, Exceptions, & Other
Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
	Hospice services	No Charge	Not Covered	<u>Preauthorization</u> is required except for pre-hospice consultation. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.
If your child needs dental or eye care	Children's eye exam	Blue Shield: Not Covered VSP: \$5 copayment/exam, deductible does not apply.	Blue Shield: Not Covered VSP: \$5 copayment/exam, up to \$45, plus any balance billing charges. Deductible does not apply.	If elected, vision coverage is available under separate vision <u>plan</u> through VSP. Some types of lenses may be eligible for a higher allowance. Retirees are not eligible for vision coverage.
	Children's glasses	Blue Shield: Not Covered VSP: No charge for lenses, no charge for up to a \$150 allowance for frames (\$170 allowance for featured brand frames), then 100% coinsurance. Deductible does not apply.	Blue Shield: Not Covered VSP: No charge up to a \$70 allowance for frames and a \$30 allowance for lenses, then 100% coinsurance plus any balance billing charges. Deductible does not apply.	If elected, vision coverage is available under separate vision <u>plan</u> through VSP. Some types of lenses may be eligible for a higher allowance. Retirees are not eligible for vision coverage.
	Children's dental check-up	Blue Shield: Not Covered Premier Access: No charge, deductible does not apply.	Blue Shield: Not Covered Premier Access: Coverage may be available depending on the plan you elect	If elected, additional coverage is available under separate dental <u>plan</u> . Retirees are not eligible for dental coverage.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

Infertility Treatment

- Non-emergency care when traveling outside the U.S.
- Routine foot care

Chiropractic Care

Cosmetic surgery

Long-term care

Private-duty nursing

Weight loss programs

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Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric surgery

- Dental care (Adult and Child) under separate dental <u>plan</u> (Actives only)
- Hearing Aid (additional coverage available through the Trust Fund of one hearing aid device per ear every three years)
- Routine eye care (Adult and Child) available under separate vision plan (Actives only)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice or assistance, contact: Blue Shield Customer Service at 1-855-256-9404 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or dol.gov/ebsa/healthreform. Additionally, you can contact the California Department of Managed Health Care Help at 1-888-466-2219 or visit helpline@dmhc.ca.gov or visit http://www.healthhelp.ca.gov.

Does this <u>plan</u> provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this <u>plan</u> meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

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Language Access Services:

English: For assistance in English at no cost, call 1-866-346-7198.

Spanish (Español): Para obtener asistencia en Español sin cargo, llame al 1-866-346-7198.

Tagalog (Tagalog): Kung kailanganninyo ang libreng tulongsa Tagalog tumawag sa 1-866-346-7198.

Chinese (中文): 如果需要中文的免费帮助, 请拨打这个号码1-866-346-7198.

Navajo (Dine): Diné k'ehjí doo baah ílínígó shíka' at'oowol nínízingo, kwiji' hodíílnih 1-866-346-7198.

Vietnamese (Tiếng Việt): Đểđược hỗ trợ miễn phí tiếng Việt, vui lòng gọi đến số 1-866-346-7198.

Korean (한국어): 한국어도움이필요하시면, 1-866-346-7198 무료전화 로전화하십시오.

Armenian (Հայերեն)։ Հայերեն լեզվով անվճար օգնություն ստանալու համար խնդրում ենք զանգահարել 1-866-346-7198.

Russian (Русский): если нужна бесплатная помощь на русском языке, то позвоните 1-866-346-7198.

Japanese (日本語): 日本語支援が必要な場合1-866-346-7198に電話をかけてください。無料で提供します。

برای دریافت کمک رایگان زبان فارسی، لطفاً با شماره تلفن 7198-346-1- تماس بگیرید. : (فارسی) Persian

Punjabi (ਪੰਜਾਬੀ): ਪੰਜਾਬੀ ਵਿਚ ਸਹਾਇਤਾ ਲਈ ਕਿਰਪਾ ਕਰਕੇ 1-866-346-7198 'ਤੇ ਕਾੱਲ ਕਰੋ।

Khmer (ភាសាខ្មែរ)៖ សូមជំនួយភាសាអង់គ្លេសដោយឥតគិតថ្លៃ សូមទាក់ទងមកលេខ 1-866-346-7198។

لحصول على المساعدة في اللغة العربية مجانا، تفضل باتصال على هذا الرقم: 7198-346-1- (العربية) Arabic

Hmong (Hnoob): Xav tau kev pab dawb lub Hmoob, thov hu rau 1-866-346-7198.

Hindi (हिन्दी): हिन्दी में बिना खर्च के सहायता के लिए, 1-866-346-7198 पर कॉल करें।

Thai (ไทย): สำหรับความช่วยเหลือเป็นภาษาไทยโดยไม่มีค่าใช้จ่ายโปรดโทร 1-866-346-7198

Laotian (ພາສາລາວ): ສໍາລັບການຊ່ວຍເຫຼືອເປັນພາສາລາວແບບບໍ່ເສຍຄ່າ, ກະລຸນາໂທ1-866-346-7198.

-To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.-

PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of <u>participating</u> pre-natal care and a hospital delivery)

- The <u>plan's</u> overall <u>deductible</u>	\$(
- Specialist copayment	\$40
- Hospital (facility) copay+coins	\$100+40%
- Other copayment	\$(

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
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In this example, Peg would pay:

Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$100	
Coinsurance	\$2,800	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$2,960	

Managing Joe's Type 2 Diabetes

(a year of routine <u>participating</u> care of a well-controlled condition)

- The plan's overall deductible	\$0
- Specialist copayment	\$40
- Hospital (facility) copay+coins	\$100+40%
- Other copayment	\$0

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
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In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$200	
Copayments	\$900	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,320	

Mia's Simple Fracture

(<u>participating</u> emergency room visit and follow up care)

- The plan's overall deductible	\$0
- Specialist copayment	\$40
- Hospital (facility) copay+coins	\$100+40%
- Other copayment	\$0

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$400
Coinsurance	\$40
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$440

Blue Shield of California

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

Discrimination is against the law

Blue Shield of California complies with applicable state laws and federal civil rights laws, and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age or disability. Blue Shield of California does not exclude people or treat them differently because of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, ordisability.

Blue Shield of California:

- Provides aids and services at no cost to people with disabilities to communicate effectively with us suchas:
 - Qualified sign language interpreters
 - Written information in other formats (including large print, audio, accessible electronic formats, and otherformats)
- Provides language services at no cost to people whose primary language is not Englishsuch as:
 - Qualified interpreters
 - Information written in otherlanguages

If you need these services, contact the Blue Shield of California Civil Rights Coordinator.

If you believe that Blue Shield of California has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age or disability, you can file a grievance with:

Blue Shield of California Civil Rights Coordinator P.O. Box 629007 El Dorado Hills, CA 95762-9007

Phone: (844) 831-4133 (TTY: 711)

Fax: (844) 696-6070

Email: BlueShieldCivilRightsCoordinator@blueshieldca.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW. Room 509F, HHH Building Washington, DC 20201

(800) 368-1019; TTY: (800) 537-7697 Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.



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Navajo (Dine): Din4 k'ehj7 doo b22h 717n7g0 sh7ka' at'oowo[n7n7zingo, kwij8' hod77lnih 1-866-346-7198.

Vietnamese (Tiếng Việt): Để được hỗ trợ miễn phí tiếng Việt, vui lòng gọi đến số 1-866-346-7198.

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براي دريافت كمك رايكان زبان فارسي، لطفاً با شماره تلفن 7198-346-366-1 تماس بگيريد. : (فارسي) Persian

Punjabi (ਪ[ੰ]ਜਾਬੀ): ਪੰਜਾਬੀ ਿਵਚ ਸਹਾਇਤਾ ਲਈ ਿਕਰਪਾ ਕਰਕ**ੇ 1-866-346-7198 'ਤੇ ਕ**ਾੱਲ ਕਰੋ।

Khmer (ែខរ)៖ សូមជំនួយ អង់េគ សេ យឥតគិតៃថ សូម**91**ក់ទងមកេលខ 1-866-346-7198។

لحصول على المساعدة في اللغة العربية مجانا، تفضل باتصال على هذا الرقم: 7198-346-1-1. (العربية) Arabic

Hmong (Hnoob): Xav tau kev pab dawb lub Hmoob, thov hu rau 1-866-346-7198.

Hindi (हद): हद म बना खच के सहायता के लए, 1-866-346-7198 पर कॉल कर।

Thai (ไทย): ความชจ๋ ยเหลอเป็ ่าใชจ้ ่ายโปรดโทร 1-866-346-7198

สำหรบ นภาษาไทยโดยไม่มค



Laotian (ພາສາລາວ): ໍສາລັ ບການຊ່ ວຍເຫຼື ອເປັ ນພາສາລາວແບບບໍ່ ເສຍຄ່ າ, ກະລຸ ນາໂທ1-866-346-7198.

