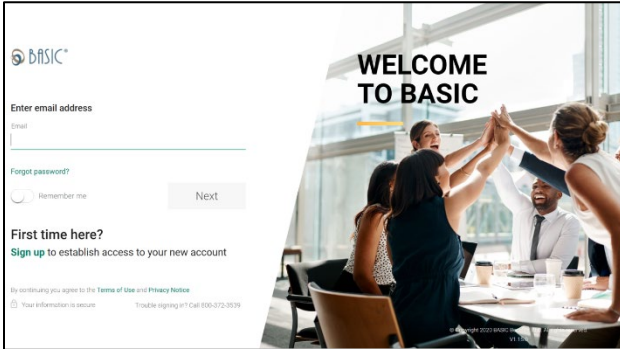




# Consumer Driven Accounts (CDA) Upgrade

## What's New?



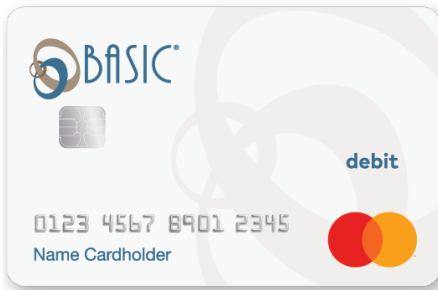
### New participant portal to access your account:

<http://cda.basiconline.com/>

- Username is your email on file with BASIC. *If you do not have an email on file with BASIC, please email Customer Service at [flexhrasupport@basiconline.com](mailto:flexhrasupport@basiconline.com) or call at 800-372-3539 to add your email address to your account.*
- Chrome is the preferred browser when accessing the CDA system.
- When accessing the new CDA online portal for the first time, you must sign up. Even if you already have a BASIC account, you must first sign up before signing in. Look for the Sign Up button below the Sign In link. Check out the [access flyer here!](#)

### New mobile app: "BASIC benefits" App

- For the most convenient account management experience, download the free BASIC benefits app, available for Apple and Android devices.
  - Apple Store: <http://bit.ly/basic-ios-app>
  - Google Store: <http://bit.ly/basic-android-app>



### New BASIC Card which features the industry exclusive MyCash

- MyCash is an individual cash account that securely holds your reimbursement funds until you spend or move them. On those rare occasions when you do not use your BASIC Card to pay for an eligible employee benefits expense, just submit a request for reimbursement via the BASIC benefits app or online. BASIC processes requests daily, and approved reimbursements are deposited directly into your MyCash account, which is faster than direct deposit!
- Additional cards for spouses or dependents can be ordered easily through your new BASIC benefits app, participant portal, or by contacting

BASIC Customer Service. There is no additional fee for dependent cards.

### New Individual ID for contacting BASIC

- You will need your 12-digit ID number (from the back of your new BASIC Card) when calling into BASIC for benefit account questions for quick identification.

### Some exciting new features built with you in mind...

- Picture to Pay allows you to submit receipts and pay invoices in a flash!
- MyWallet makes it easy to manage your BASIC Card no matter where you are via the new BASIC benefits app.

New and simplified ways to request a reimbursement: [Click here](#) to learn more!

### For more resources, please visit

[https://www.basiconline.com/hq/employee/basic\\_cda/](https://www.basiconline.com/hq/employee/basic_cda/) for useful how-to flyers, guides, and frequently asked questions and answers.

