Northern California Plasterers Trust Funds



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Dear Participant,

The Board of Trustees is pleased to announce the following enhancements available within the secured Participant Portal of the Northern California Plasterers Trust Funds website at www.plasterersbenefits.com.

Self-Registration and Account Activation - For Participants Who Are Not Already Registered

Self-Registration enables you to create your own username and password. To access your account, complete the following activation process:

- 1. From the website home screen, click on the **LOGIN** button.
- 2. From Login to View Your Benefits screen, click on REGISTER HERE.
- 3. Complete the registration form and click on **REGISTER FOR ACCESS**.
- 4. An activation email will be sent to your email address from HSBA Web Services containing an activation link and code
- 5. Click the activation link in the activation email and the system opens the **Account Activation** page.
- 6. Enter your User Name, password, and activation code.
- 7. Once you complete the activation process, you will arrive at the **Terms of Use** screen.
- 8. Accept the Terms of Use to view your dashboard and personal benefit data.

Online Change of Address

Moving? Submit your Change of Address online. When you use this service, the system updates your records in real-time.

To access the online change of address form, from your dashboard under **General Information** select **CHANGE MY ADDRESS ONLINE.** Or, from the left menu select **E-FORMS, Change My Address**.

What to Do if You Forget Your Password

If you forget your password, follow these steps:

- 1. From the **Login** screen, click on **RESET PASSWORD**.
- 2. From Forgot your Password? Screen, enter your User Name and click SUBMIT.
- 3. Follow all prompts and an activation email will be sent to your registered email address with further instructions for creating a new password.

Contact Us for Assistance

We hope you find the new enhancements helpful. If you have any questions or need assistance, please contact the Trust Fund Office at (844) 663-8121 or email PlasterersInfo@hsba.com.

Health Services & Benefit Administrators On behalf of the Board of Trustees