Coverage for: Individual/Family | Plan Type: DHMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see <a href="https://www.kp.org/plandocuments">www.kp.org/plandocuments</a> or call 1-800-278-3296 (TTY: 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.HealthCare.gov/sbc-glossary">www.HealthCare.gov/sbc-glossary</a> or call 1-800-278-3296 (TTY: 711) to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	<ul> <li>\$2,000 Self only enrollment,</li> <li>\$2,700 for any one member within a Family enrollment,</li> <li>\$4,000 for an entire Family.</li> </ul>	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	<b>Yes.</b> <u>Preventive care</u> and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	<ul> <li>\$3,000 Self only enrollment,</li> <li>\$3,000 for any one member within a Family enrollment,</li> <li>\$6,000 for an entire Family.</li> </ul>	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, health care this <u>plan</u> doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> limit.
Will you pay less if you use a <u>network provider</u> ?	<b>Yes.</b> See <u>www.kp.org</u> or call 1-800-278-3296 (TTY: 711) for a list of <u>network providers</u> .	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network</u> <u>providers</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral to</u> see a <u>specialist</u> ?	<b>Yes</b> , but you may self-refer to certain <u>specialists</u> .	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

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# All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Primary care visit to treat an injury or illness	\$30 / visit	Not Covered	None
If you visit a health care provider's	<u>Specialist</u> visit	\$30 / visit	Not Covered	None
office or clinic	Preventive care/ screening/ immunization	No Charge, <u>deductible </u> does not apply.	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
lf you have a test	Diagnostic test (x- ray, blood work)	\$10 / encounter	Not Covered	None
	Imaging (CT/PET scans, MRI's)	\$50 / procedure	Not Covered	None
If you need drugs to treat your illness or	Generic drugs	Retail: \$10 / prescription; Mail order: \$20 / prescription	Not Covered	Up to a 30-day supply retail or 100-day supply mail order. Subject to <u>formulary</u> guidelines. No Charge for Contraceptives.
condition More information about prescription	Preferred brand drugs	Retail: \$30 / prescription; Mail order: \$60 / prescription	Not Covered	Up to a 30-day supply retail or 100-day supply mail order. Subject to <u>formulary</u> guidelines. No Charge for Contraceptives.
drug coverage is	Non-preferred brand drugs	Same as preferred brand drugs	Not Covered	Same as preferred brand drugs when approved through exception process.
<u>formulary</u> .	Specialty drugs	20% <u>coinsurance</u> up to \$150 / prescription	Not Covered	Up to a 30-day supply retail. Subject to <u>formulary guidelines.</u>

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$150 / procedure	Not Covered	None
	Physician/surgeon fees	No Charge	Not Covered	None
	Emergency room care	\$100 / visit	\$100 / visit	None
If you need immediate medical attention	Emergency medical transportation	\$100 / trip	\$100 / trip	None
	Urgent care	\$30 / visit	\$30 / visit	Non- <u>Plan provider</u> s covered when temporarily outside the service area.
lf you have a hospital stay	Facility fee (e.g., hospital room)	\$250 / admission	Not Covered	None
	Physician/surgeon fee	No Charge	Not Covered	None
health, or substance abuse services	Outpatient services	Mental / Behavioral Health: \$30 / individual visit. No Charge for other outpatient services; Substance Abuse: \$30 / individual visit. \$5 / day for other outpatient services	Not Covered	Mental / Behavioral Health: \$15 / group visit; Substance Abuse: \$5 / group visit.
	Inpatient services	\$250 / admission	Not Covered	None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
lf you are pregnant	Office visits	Prenatal care: No Charge, <u>deductible</u> does not apply; Postnatal care: \$10 / visit	Not covered	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
n you are prognant	Childbirth/delivery professional services	No Charge	Not Covered	None	
	Childbirth/delivery facility services	\$250 / admission	Not Covered	None	
lf you need help	Home health care	No Charge	Not Covered	Up to 2 hours maximum / visit, up to 3 visits maximum / day, up to 100 visits maximum / year.	
	Rehabilitation services	Inpatient: \$250 / admission; Outpatient: \$30 / visit	Not Covered	None	
recovering or have other special health	Habilitation services	\$30 / visit	Not Covered	None	
needs	Skilled nursing care	\$250 / admission	Not Covered	Up to 100 days maximum / benefit period.	
	Durable medical equipment	20% coinsurance	Not Covered	Subject to <u>formulary g</u> uidelines. Requires prior authorization.	
	Hospice service	No Charge	Not Covered	None	

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If your child needs dental or eye care	Children's eye exam	Kaiser: \$30 / visit, <u>deductible</u> does not apply. VSP: \$5 <u>copayment</u> /exam, Deductible does not apply.	Kaiser: Not Covered VSP: \$5 <u>copayment</u> /exam, up to \$45, plus any <u>balance billing</u> charges. <u>Deductible</u> does not apply.	If elected, additional vision coverage is available under separate vision <u>plan</u> through VSP.
	Children's glasses	<b>Kaiser:</b> Not Covered <b>VSP:</b> No charge for lenses, no charge up to a \$150 allowance for frames (\$170 allowance for featured brand frames), then 100% <u>coinsurance</u> . <u>Deductible</u> does not apply.	Kaiser: Not Covered VSP: No charge, up to a \$70 allowance for frames and a \$30 allowance for lenses, then 100% <u>coinsurance</u> plus any <u>balance</u> <u>billing</u> charges. <u>Deductible</u> does not apply.	If elected, vision coverage is available under separate vision plan through VSP. Some types of lenses may be eligible for a higher allowance.
	Children's dental check-up	Kaiser: Not Covered Premier Access: No charge. Deductible does not apply.	Kaiser: Not Covered Premier Access: Coverage may be available depending on the plan you elect.	If elected, additional coverage is available under separate dental <u>plan</u> .

## **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
<ul> <li>Chiropractic care</li> <li>Cosmetic surgery</li> <li>Infertility treatment</li> <li>Long-term care</li> <li>Non-emergency care when traveling outside the U.S.</li> <li>Private-duty nursing</li> <li>Routine foot care unless medically necessary</li> <li>Weight loss programs</li> </ul>				
Other Covered Services (Limitations may apply	to these services. This isn't a complete list. Please see	e your <u>plan_</u> document.)		
<ul><li>Acupuncture (plan provider referred)</li><li>Bariatric surgery</li></ul>	<ul> <li>Dental care (Adult and Child) under separate dental <u>plan</u>.</li> <li>Hearing aids (available through the Trust Fund)</li> </ul>	<ul> <li>Routine eye care (Adult), additional coverage available under separate vision <u>plan</u>.</li> </ul>		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agency in the chart below. Additionally, a consumer assistance program can help you file your appeal. Contact the California Department of Managed Health Care and Department of Insurance at 980 9th St, Suite #500 Sacramento, CA 95814, 1-888-466-2219 or <u>http://www.HealthHelp.ca.gov</u>.

### Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-800-278-3296 (TTY: 711) or <u>www.kp.org/memberservices</u>	
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform	
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or www.cciio.cms.gov	
California Department of Insurance	1-800-927-HELP (4357) or www.insurance.ca.gov	
California Department of Managed Healthcare	1-888-466-2219 or www.healthhelp.ca.gov/	

### Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 1-800-788-0616 (TTY: 711) TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-278-3296 (TTY: 711) CHINESE (中文): 如果需要中文的帮助,请拨打这个号码 1-800-757-7585 (TTY: 711)

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-278-3296 (TTY: 711)

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.--

### About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts ( <u>deductibles</u> , <u>copayments</u> and <u>coinsurance</u> ) and <u>excluded services</u> under the <u>plan</u> . Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.					
Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)	Mia's Simple Fracture (in-network emergency room visit and follow up care)			
The plan's overall deductible\$4,000Specialist copayment\$30Hospital (facility) copayment\$250Other (blood work) copayment\$10	Specialist copayment\$30Hospital (facility) copayment\$250				
This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services	This EXAMPLE event includes services like: Primary care physician office visits (including disease education)	This EXAMPLE event includes services like: Emergency room care (including medical supplies) Durable medical equipment (crutches)			

Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*) Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter) Emergency room care (*including medical supplies*) Durable medical equipment (*crutches*) Diagnostic test (*x-ray*) Rehabilitation services (*physical therapy*)

Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$4,000	Deductibles	\$2,700	Deductibles	\$1,900
Copays	\$0	Copays	\$300	Copays	\$0
Coinsurance	\$0	Coinsurance	\$50	Coinsurance	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$50	Limits or exclusions	\$0
The total Peg would pay is	\$4,060	The total Joe would pay is	\$3,100	The total Mia would pay is	\$1,900

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

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